

General offer conditions:

1. Placing an order to Darpol Sp. z o.o. sp. k. is equivalent with accepting all details regarding the offered products presented in this offer.
2. In case of any design, material, quantity or technological changes required by the customer, the offer requires a price update.

3. In the case of new products created according to the customer's special requirements, the initial quote may be different from the final sales price, which is finally determined after the prototype is approved (in the case that production times significantly are different from those took in the calculation).

4. In the event of an increase in the prices of the main and/or related materials, and/or production costs of the offered products, after placing an order resulting from this offer and before starting to implement this order or during its implementation in the case of multiple deliveries, Darpol reserves the right to recalculate the product price based on the "index of prices of sold industrial production" published by the Central Statistical Office. The new price will be calculated in the month directly preceding the month of preparation for the implementation of the order or the next batch of the order in relation to the month of placing the order, in the event that the price index for this period increases above 5%. Link to the price index: <https://stat.gov.pl/obszary-tematyczne/ceny-handel/wskazniki-cen/wskazniki-cen-produkcji-sprzedanej-przemyslu-w-latach-1996-2022,5,1.html>

The customer will be informed of the price increase and may withdraw from the order or subsequent unfulfilled deliveries of the order in writing no later than 10 calendar days after receiving information about the price change.

5. The offer does not include any costs:

a) related to FAI or any additional research, testing, analysis,
b) calculations using FEM analysis - the scope of necessary calculations and parameters should be specified by the customer at the time of inquiry (unless otherwise stated in the offer).
All required calculations, FMEA documentation and others are subject to an additional separate quote, independent of the product price and must be included in the inquiry. If the customer does not specify such expectations in the inquiry, then they will not be priced and delivered.
c) in the case of metalworking and laser cutting: deburring, painting

6. The requirement to obtain a metallurgical certificate, declaration of conformity or quality certificate requires agreement at the offer phase. The requirement to receive the above documents should also be informed when placing the order.

7. Receiving an order after the offer has expired will result in that the offer will be updated for the date the order was received.

8. The price does not include the fee for issuing a metallurgical certificate.

9. The lead time is showed in business days and takes into account stock levels/production plans at the time of creating the offer. It may change if the order is placed at a different time. In the case of prepayments, the lead time is counted from the date of received payment.



10. All offered products are manufactured within workshop tolerances, unless the technical documentation states otherwise.
11. Products may have technological traces (However, they do not affect the external appearance and design of the product).
12. The warranty period is 12 months from the date of sale (for new products) and 3 months for repairs (unless otherwise stated in the offer).
Detailed warranty conditions are specified at <https://darpol.bydgoszcz.pl/gwarancja/>
13. The Buyer has no right to withdraw from the placed order without the written agreement of the Seller. If the withdrawal from the order is due to the fault of the Buyer, he will be charged the production costs incurred until the moment of realization of this project.
14. **The Buyer is obliged to send a signed scan of the WZ document attached to the package to the following address: awizacja@darpol.bydgoszcz.pl**
15. The buyer is obliged to verify the goods in terms of quantity and quality and to notify the supplier of detected nonconformity within 3 working days after receiving it. Failure to comply with this condition will result in rejection of any complaint.
16. In the case of painted elements, the standard RAL colour from the catalogue card will be used (unless otherwise stated in the offer).
17. If the Buyer accepting the offer, the Buyer agrees to the sending of a VAT invoice electronically.

This price offer refers to VAT-EU number holders. If your company doesn't have an active VAT-EU number, 23% VAT will be added.

